ATTENTION CITY OF WOODSTOCK RESIDENTIAL SANITATION CUSTOMERS!

WASTE MANAGEMENT IS READY TO SERVE YOU!

REDUCED RESIDENTIAL RATES, MORE WAYS TO RECYCLE AND SAME GREAT SERVICE

WHAT CAN I EXPECT FROM WASTE MANAGEMENT?

- Waste Management is replacing Advanced Disposal as the City's residential garbage hauler <u>beginning</u> the week of October 15, 2012.
- Residents can expect a lower quarterly rate of \$28.20 as compared to the current Advanced rate of \$41.16. New Garbage Carts! Larger Recycling Carts (bins still an option.)
- More ways to recycle through Waste Management's "Think Green Program"!
- EZ Online bill pay at www.wm.com
- Most residents won't see a change in their normal pickup schedule. There are two locations that will see a change in the pickup schedule: Residents in the Woodlands Subdivision will change from Monday to Wednesday and Residents in the Downtown Woodstock Development (formerly Hedgewood) will change from Tuesday to Thursday.
- Contact Waste Management at 404-794-6707 or www.wm.com

THERE WILL BE AN IMPORTANT BROCHURE FROM WASTE MANAGEMENT TIED TO YOUR NEW CART. PLEASE READ IT!

WHAT CAN I EXPECT AS WE TRANSITION?

- Advanced Disposal's Contract expires mid-October, 2012.
- Advanced Disposal's last day to service residential customers will be the week of October 8th - 12th. As they pick up your garbage/recycling they will pick up your carts and bins. Please leave by the road even after they have been emptied.
- Advanced Disposal sent a bill for approximately \$5 at the end of August. This bill is for the service you will receive in the first two weeks of October. In order to ensure you receive this service, your bill must be paid no later than September 30th.
- Your first bill from Waste Management will be sent to you by November 1st and will be for 2 ½ months (1/2 of October; November; December). You will receive another bill on December 1st for the first quarter of 2013 (January, February, March).
- Waste Management and Rehrig Pacific Company will deliver a new 96 gallon trash cart on wheels and a 64 gallon recycling cart on wheels to residents beginning Oct. 1st through October 14th (including weekends.) Please <u>do not</u> use the new WM containers until the week of Oct. 15th.
- The Single Stream Recycling Cart will have a white sticker on its yellow lid that identifies what you can recycle. No need to sort/separate recyclables!

HOLIDAYS AND INCLEMENT WEATHER

There will be NO residential garbage service on the following Holiday's:
Memorial Day; Independence Day; Labor Day; Thanksgiving Day;
Christmas Day; New Year's Day and Martin Luther King's Birthday.
If trash pickup is missed due to holiday or inclement weather,
it will be picked up on the following day.

WASTE MANAGEMENT SERVICES

Things to Remember...

The City of Woodstock has entered into a FRANCHISE AGREEMENT with Waste Management, Inc., for Residential Garbage and Recycling Services. No other hauler is allowed to provide these services to our citizens within the City Limits of Woodstock.

Have trash curbside by 6 am on your scheduled pickup day.

Services are for once a week curbside residential pickup of trash, recycling, yard waste, and bulky waste.

Extra Carts: \$9.40/cart per month.

- Annual White Goods Pickup in April during Earth Week on your regular trash pickup day. White Goods are inoperative and discarded refrigerators, ranges, water heaters, freezers and other similar domestic and commercial large appliances. (Refrigerators, a/c units and freezers must be certified as Freon free to be eligible for collection.)
- Single-Stream Recycling Service Acceptable Materials: chipboard and boxboard; paper bags; phone books, catalogs, magazines; newspapers; paper cardboard, dairy and juice containers; junk mail; glass bottles and jars; office and school paper; cardboard; plastic bottles and containers #1-#17 (no plastic bags); aluminum cans; tin and steel cans. You do not need to sort/separate recyclables!
- Bulky Waste: Items of furniture such as sofas, chairs, tables, carpet and other large items such as mattresses, electronics, tubs, toilets, grills (with propane removed), picnic tables and benches.
 Residents can leave up to two (2) bulky waste items at curb for pickup per week on normal trash pickup day.
- Yard Trash: Residents shall cut tree limbs, logs and brush into pieces no more than four (4') feet in length or fifty (50) pounds in weight. Leaves, grass clippings, tree and shrubbery clippings and other small pieces shall be placed in a plastic bag or tied in an 18" bundle. Will pickup no more than (8) bags at a time.
- Waste Management <u>will not</u> be responsible for removal of construction debris or contractorgenerated construction debris nor waste generated by a professional tree surgeon.

Contact Waste Management

http://www.wm.com 404-794-6707

Backdoor Pickup for Elderly and Disabled Citizens

Submit Application to attn:
Backdoor Pickup
12453 Highway 92
Woodstock, Georgia 30188
njacobs@woodstockga.gov

If you are physically unable to manage the garbage/recycling carts and there is no one else residing with you that can manage them, Waste Management will provide you with "backdoor service" free of charge. Please see our website for the application or call us at 770 592-6000 ext. 1704.